

# myTASKE

for **ADIX**



## the powerful, portable way to monitor your business

- ▶ **Monitor** your business in real-time from any computer with Internet access
- ▶ **Configure** your own portal to display information that is important to you
- ▶ **Ensure** security during web access with a password protected login
- ▶ **Simplify** management by accessing information from a single browser session
- ▶ Be device **independent** with a client supported on most Java-enabled browsers
- ▶ **Access** and **manage** key business metrics from anywhere via the Internet

### User defined portal

Simplify monitoring with a customizable display

- ◆ User-configurable display
- ◆ Preferences stored on server
- ◆ Same look and feel from any log-in point
- ◆ Point-and-click configuration

### Browser based interface

Platform independence with an easy-to-use application

- ◆ Intuitive and user friendly
- ◆ Operating system independent, functioning on PC, MAC, UNIX, or LINUX browser-enabled platforms

Simplify call management. Simplify your life. Simplify with TASKE.

## Security

Log in securely from anywhere with built-in protective features

- ✦ Data cannot be accessed without username and password
- ✦ Session times out if unattended for defined period of time

## Access to essential contact centre management applications

Manage key business metrics with proven, core applications

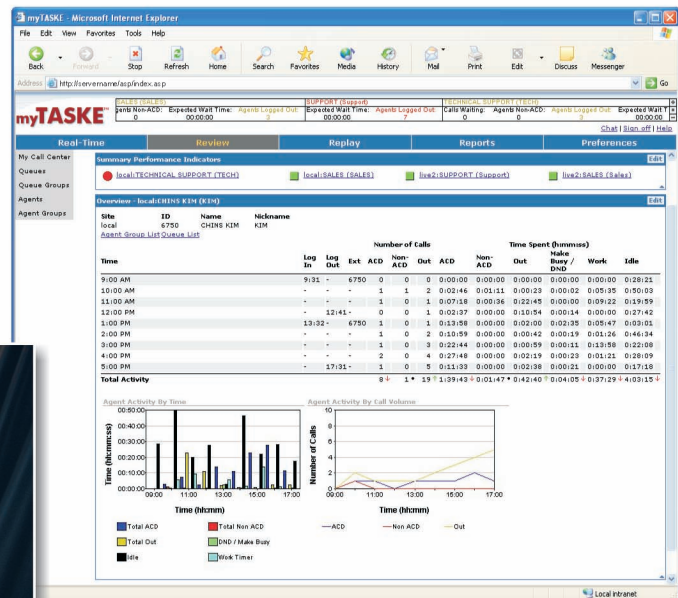
- ✦ Real-time view of all queue-based inbound, outbound and internal calls
- ✦ Historical reports on call activity for all extensions and trunks
- ✦ Adjustable replay of ACD activity



## Part of a total solution

Maximize company potential with a complete package

- ✦ myTASKE is a component of TASKE Contact, the key element of the TASKE Management Solutions suite
- ✦ Modularity of the suite, with its add-on applications and partner products, is perfect for the growing contact center wanting a secure investment



## Requirements

In order to connect to TASKE information from any Internet browser, TASKE Server version 8.5 or later is required. TASKE servers must be installed with Windows 2000 Server or Windows NT Server 4.0 with Service Pack 6.

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