



Corporate Overview

WHO

- Publicly owned, listed on Tokyo stock exchange
- Iwatsu owned and operated ISO 9001, 9002, 14001 certified manufacturing facilities
- Self capitalized corporation
- Best MTBF (Mean Time Between Failure) rating in industry

The Iwatsu name has been at the forefront of the telecommunications industry for over half a century. With our long-standing reputation of legendary reliability, it's no wonder millions of users in over 50 countries are supported by Iwatsu.

Iwatsu Voice Networks is the flagship subsidiary of Iwatsu Electric, the publicly owned industry leader in Japan and pioneer of many firsts in the telecommunications industry. For more than three decades, Iwatsu Voice Networks has been developing, manufacturing and supplying business telephone systems and applications designed specifically for the U.S. market.

WHAT

Iwatsu is constantly developing competitive technologies, and our new Enterprise Communications Server powered by QuadFusion™ Technology is added proof of our constant pursuit to deliver a broad range of advanced business solutions.

Enterprise-CS - Enable your business to benefit from the ever-increasing trend towards voice over internet protocol (VoIP) solutions by connecting remote workers, remote offices and main offices with Enterprise-CS.

ADIX - Modular design enables you to leverage your communications investment with custom features and applications that grow with your business.

Omegatrek - Break free from your desk and manage daily business calls while roaming the office via a wireless handset.

Enterprise ACD - Maximize efficiency in call handling and overall customer service. Enterprise ACD enables any business with call center capabilities.

Enterprise TOL - Unified communications deliver text to speech, automatic speech recognition, and more productivity enhancing solutions.



Enterprise-CS



Enterprise 18i/18d

Enterprise 12i/12d

WHY

In day-to-day business there may be some unexpected roadblocks - but your communications shouldn't be one of them. That's why Iwatsu takes real customer input and develops technology that allows you to grow your communications network with customized applications and software, so you can always determine what's right for you. With this evergreen advantage you can be confident your system will continue supporting your ever-changing needs long into the future.

Plus Iwatsu has attained one of the best MTBF (Mean Time Between Failure) rates in the industry. To you, this means that we provide some of the most reliable products available today.



WHERE

Nationwide Network - Whether your business is in a bustling city or on a remote hilltop, Iwatsu products and services are available through a nationwide network of over 250 authorized dealers.

Major Accounts - The Iwatsu Major Accounts program provides multi-location companies with an easy avenue to standardize business communications by single-sourcing directly with Iwatsu.

Iwatsu Electric
Tokyo / Japan

Iwatsu Malaysia Sdn. Bhd.
Malaysia

Iwatsu America, Inc.
Irving, TX / U.S.A.

Iwatsu Factory
Fukushima / Japan

Iwatsu Hong Kong Ltd.
Hong Kong / China

Iwatsu America, Inc.
Hackensack, NJ / U.S.A.

HISTORY

- 1938** - Iwatsu is founded in Tokyo, Japan
- 1959** - Iwatsu releases its first Key System to Nippon Telephone and Telegraph (NTT)
- 1975** - Iwatsu America is incorporated in New Jersey
- 1979** - Iwatsu releases the Omega III Telephone System, one of the first microprocessor-controlled telephone systems available in the U.S.
- 1984** - Iwatsu releases the first key system with single line telephones
- 1989** - Iwatsu releases the ADIX Digital Telephone System
- 1995** - Fukushima Iwatsu manufacturing facility attains ISO-9002 certification
- 1998** - Iwatsu introduces the ADIX APS Digital Telephone System
- 1998** - Iwatsu releases Omega-Voice VMI
- 1998** - Iwatsu Malaysia manufacturing facility attains ISO-9002 certification
- 1999** - Iwatsu releases ADIX-VS Digital Telephone System
- 1999** - Iwatsu introduces its Global Accounts Program
- 2000** - Iwatsu releases Campus APS Network Application
- 2001** - Iwatsu releases Omegatrek Wireless System
- 2003** - Iwatsu releases ADIX IP Networking
- 2003** - ADIX APS Awarded Communications Convergence Magazine Editor's Choice Award
- 2004** - Enterprise-CS Named "Best of Show" for Internet Telephony Conference & Expo Fall 2004
- 2005** - Iwatsu releases Enterprise Communications Server powered by QuadFusion™ Technology
- 2005** - Enterprise-CS Named Internet Telephony Magazine "Product of the Year 2005"

